

# IT Help Desk Contact Information

**Submit an ITicket:** <https://helpdesk.valpo.edu> (login with your ValpoNet credentials)

**Email:** [helpdesk@valpo.edu](mailto:helpdesk@valpo.edu)

**Phone:** 219.464.5678

**Location:** Christopher Center for Library and Information Resources, first floor, across from Grinders cafe

## Hours:

- Regular semester hours
  - Monday - Thursday, 8 a.m. - 10 p.m.
  - Friday, 8 a.m. - 5 p.m.
  - Saturday, 9 a.m. - 6 p.m.
  - Sunday, noon - 8 p.m.
- Typical hours during semester breaks and summer
  - Monday - Friday, 9 a.m. - 5 p.m.
  - Saturday and Sunday, closed

The Help Desk may have reduced hours/staffing or be closed on University holidays, during extreme weather (especially winter), during semester breaks, or at other times when classes are not in session.