

Multiple Channels Missing

Problem

Can't receive anything above channel 13 *OR* you only receive channels 2-36.

Solution

Your TV may not be configured to receive a CATV signal ([review set-up notes](#)). You should also run the auto-program feature on your TV to search for all available cable channels.



Still need help?

For additional assistance, contact the [IT Help Desk](#).

Related articles

- [FAQ - Cable TV](#)
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- [Channels Snowy Or Missing Pictures](#)
- [Multiple Channels Missing](#)
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